



Crestline Warranty and Repair Services

Crestline Computer Solutions understands how critical a reliable computer system is to your business. For over 21 years, our customers have come to rely on our technical expertise to ensure that their computer hardware and networks are operating efficiently and effectively. Crestline offers a complete range of warranty, repair, and support services to help you get the most out of your technology investment.

Your Premier Source for Computer Repairs

You can trust Crestline Computer Solutions with all your computer hardware repairs. Whether you bought your equipment from us, or anywhere else, our experienced technicians have the training, expertise, and resources for all your repair work, either at our location or yours.

On-Site Response

On-site repair services are available to customers whether you are covered by a Crestline Total Care™ maintenance program or an extended warranty contract or even on a per-incident basis.

If there's a problem, you can count on Crestline to get your equipment up and running as quickly as possible. Crestline provides 2 hours to next day response times, depending on the critical nature of the repair and your service relationship.

Crestline Service and Warranty Depot

Crestline can handle any repair task regardless of the brand or where you purchased your computer equipment. Crestline's professionally designed 3500 sq. ft. repair centre is fully equipped and outfitted to repair desktops, laptops, servers, printers, and peripherals.

Crestline is proud to be an **Authorised IBM Warranty Depot**. We have met the rigorous requirements in technical expertise, customer satisfaction, and business process necessary to provide full warranty repairs and outstanding service on all IBM products.

Crestline is also an **Authorised Lexmark Warranty Depot**. Should you experience any problems with your Lexmark printers, either in warranty or not, simply drop it off at Crestline's service depot, or call us for an on-site visit.

To keep your computer systems operating efficiently and reliably, Crestline offers original manufacturer's extended warranties on purchased equipment, and our comprehensive Crestline Total Care™ support and maintenance program.

The Crestline Difference

Crestline is committed to delivering the best possible repair services. When entrusted with repairing your computer equipment we start with a complete diagnostic inspection to pinpoint the source of the problem and also identify any other potential sources of failure. If the equipment isn't in warranty, a quote is provided before the repair work begins. If your equipment is older, we'll advise whether it is even economical to fix it, so you don't throw good money after bad.

All repairs are carried out quickly and efficiently, rigorously tested and then the equipment is thoroughly cleaned as an added preventative measure. This attention to detail is part of our continuing commitment to meeting and exceeding our customer's expectations of quality and service. You can rely on the Crestline difference for all your computer repairs.

Commitment to Technical Excellence

We take our commitment to providing technical excellence seriously. Our system engineers are all fully trained and certified for maintaining and repairing all types of computer systems.



Professional Technical Certifications

Microsoft: Certified Systems Engineer, Professional & Internet, Windows NT & 4.0 Core Technologies

IBM Certified Specialist™:

Server X Series, IBM Director, Commercial Desktop, IBM Think Pad, Professional Server, Storage Area Networks, Netfinity Server, Technical Windows/NT

CompTIA+ Professional Certification

Conestoga College Network Support Specialist

Lexmark Certified Service Technician

Breezecom Advanced Wireless Network Training

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