



## Providing computer solutions is our business. Creating customer peace of mind is our passion.

Crestline Computer Solutions has been providing complete, worry-free computing and networking to businesses in York Region for over 25 years. Our success is built on more than quality products and unparalleled technical expertise – it's built on efforts to create trusted business relationships that help you succeed. We take the time to understand your needs so we can recommend the right solutions to meet your business goals for performance, reliability and growth.

### Crestline's Guiding Values

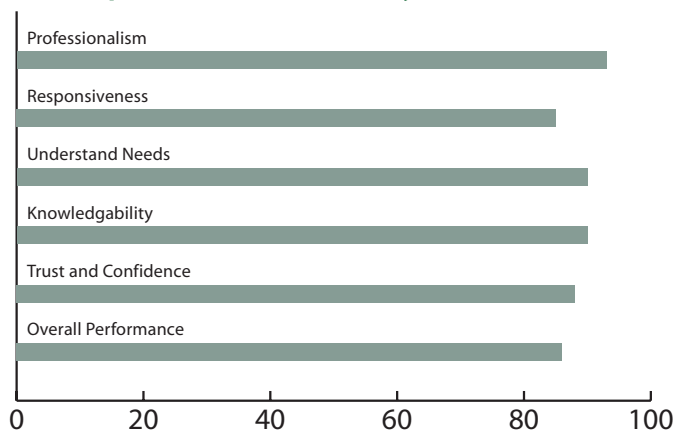
Our goal with every customer is to become a reliable and committed business partner.

- We conduct our business with unwavering high standards of integrity, trust, professionalism, and ethical behavior.
- We believe that Quality in our products, services, processes, and communications is the foundation of our value.
- We are dedicated to building rewarding, long-term relationships with our customers.
- We treat each person with whom we work with respect and dignity.

### Our Commitment to Customer Service

We take our commitment to customer service seriously. To ensure we're providing a level of service of which we can be proud, we constantly assess our performance and customer satisfaction.

### ICR Independent Customer Survey Results



Each year we commission an independent customer satisfaction report from International Communication Research (ICR) and as an IBM Business Partner, we receive Monthly Survey Reports. The results are clear, Crestline Computer Solutions customers rate our service amongst the highest in the business.

### What Our Customers Say About Crestline Computer Solutions

*"Crestline took the time to get to know us and how we operate ... As we expand, Crestline is right there helping to find the right solutions, ... we have been able to develop a great working relationship with them."*

IT Manager,  
Health Care Provider

*"We sourced top quality products ... but that alone was not enough. We needed the added value provided by the professional team at Crestline to make this all happen with minimal disruption to our business."*

President,  
Web Design / eCommerce

*"Crestline had everything set up to handle the extraordinary demands we placed on them. In a crisis it is good to know you have the support and professionalism that Crestline offers to their customers."*

Principal,  
Cable & Parts Distributor

*"Crestline has serviced us for over 6 years and we love them. The technicians come in and we know they will maintain confidentiality. They're quick and fast. They fix things. They get it done. That's what it's all about to us."*

Manager of Finance  
Not for Profit Organisation

### Crestline Computer Solutions

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